Choosing your hospital

East Lincolnshire Primary Care Trust

Choose and Book Centre
East Lincolnshire Primary Care Trust
Boston West Business Park
Sleaford Road
Boston
Lincolnshire
PE21 8EG

Tel: 01205 318017
www.eastlincs-pct.nhs.uk

A copy of this booklet is also available on: www.nhs.uk

270744/073
What is patient choice?

If you and your GP decide that you need to see a specialist for further treatment, you can now choose where to have your treatment from a list of hospitals or clinics. From April, you may have an even bigger choice – full details will be on the NHS website (www.nhs.uk).

This guide explains more about how the process works. It also gives you answers to some questions you may have. Plus, there are details of the hospitals you can choose and some information to help you choose the one that will be best for you. If you need more help, details of your local support services are on the back of this booklet.

As well as the hospitals listed in this booklet, your GP may also be able to refer you to community-based services, such as GPs with Special Interests or community clinics. Alternatively, if your GP decides to refer you to a Clinical Assessment Service and you then need to go to hospital, you will be able to choose from this list of hospitals.

Things to think about

Where can I go for treatment?
You might already have experience of a particular hospital or know someone who has. Now you can choose – where would you like to go? Or, if you like, your GP can recommend a hospital where you can be treated.

How do I find out more information about my condition?
Your GP should be able to give you the answers to some of the questions you have. Or contact NHS Direct: visit www.nhsdirect.nhs.uk or call 0845 4647 and ask to speak to a health information advisor.

How long will it take?
How quickly do you want to be treated? Would you be willing to travel further away if it meant you could be treated quicker?

Where’s closest?
You might want to think about how you will get to hospital. Who will take you there and pick you up when your treatment is finished? If you are going to stay in hospital for a while, do you want to be close to family or friends?

Where’s best for me?
Different people have different priorities. You know what’s most important for you – hospital cleanliness or location, for example. This booklet gives you an overall idea of what each hospital is like, so you can work out which one suits you. If you want to find out more visit www.nhs.uk, the NHS website.
Making your choice

You may already have a clear idea as to where you would like to be treated. If so, this booklet will give you more information on the hospital you have chosen. If you haven't made up your mind, you could:

**Find out what your choices are**
Talk to your GP or local support services about the choices that are available to you and where you can get more information and support.

**Get the information you need**
This guide should give you most of the information you need to help you make your choice. For more details visit www.nhs.uk, the NHS website.

**Talk it through with someone else**
You may want to discuss your choices with family or friends, especially if you are going to need their help with travel or care after your treatment.

**Weigh up the pros and cons**
Consider your needs and compare each hospital using the information you have, bearing in mind what is most important to you.

**Book your appointment**
You will be advised how to book your hospital appointment. Once you have decided where you want to go, follow this guidance. And don’t be afraid to ask if you need help with booking an appointment.

Your hospitals

The next few pages will help you decide which hospital will be best for you:

**Where can I have my treatment?** shows which Hospital Trusts treat which conditions. There are descriptions of each of your local hospitals and how to get to them.

The **map** shows where each hospital is.

**How do your hospitals score?** gives ratings for each Hospital Trust, so that you can compare their performance in nine different categories.
### Where can I have my treatment?

Use the chart below to check which hospitals provide the service you need. In addition to the hospitals listed, your GP may be able to refer you to community-based or other services. Ask him or her what’s available in your local area. He or she will also advise you if the service you need is not listed.

<table>
<thead>
<tr>
<th>Hospital provider</th>
<th>Specialty name</th>
</tr>
</thead>
<tbody>
<tr>
<td>Capio Boston NHS Treatment Centre</td>
<td>Cardiology, Dermatology, General medicine, Gastroenterology, General surgery, Neurology, Ophthalmology, Oral-maxillo surgery, Paediatrics, Rheumatology, Trauma &amp; orthopaedics, Urology</td>
</tr>
<tr>
<td>Holbeach and East Elloe Hospital Charitable Trust</td>
<td>Cardiology, Dermatology, General medicine, Gastroenterology, General surgery, Neurology, Ophthalmology, Oral-maxillo surgery, Paediatrics, Rheumatology, Trauma &amp; orthopaedics, Urology</td>
</tr>
<tr>
<td>Hull and East Yorkshire Hospitals NHS Trust</td>
<td>Cardiology, Dermatology, Gastroenterology, General medicine, General surgery, Neurology, Ophthalmology, Oral-maxillo surgery, Paediatrics, Rheumatology, Trauma &amp; orthopaedics, Urology</td>
</tr>
<tr>
<td>Northern Lincolnshire and Goole Hospitals NHS Trust</td>
<td>Cardiology, Dermatology, General medicine, Gastroenterology, General surgery, Neurology, Ophthalmology, Oral-maxillo surgery, Paediatrics, Rheumatology, Trauma &amp; orthopaedics, Urology</td>
</tr>
<tr>
<td>Nottingham City Hospital NHS Trust</td>
<td>Cardiology, Dermatology, General medicine, Gastroenterology, General surgery, Neurology, Ophthalmology, Oral-maxillo surgery, Paediatrics, Rheumatology, Trauma &amp; orthopaedics, Urology</td>
</tr>
<tr>
<td>Partnership Health Group, Barlborough NHS Treatment Centre</td>
<td>Cardiology, Dermatology, General medicine, Gastroenterology, General surgery, Neurology, Ophthalmology, Oral-maxillo surgery, Paediatrics, Rheumatology, Trauma &amp; orthopaedics, Urology</td>
</tr>
<tr>
<td>Peterborough and Stamford Hospitals NHS Foundation Trust</td>
<td>Cardiology, Dermatology, General medicine, Gastroenterology, General surgery, Neurology, Ophthalmology, Oral-maxillo surgery, Paediatrics, Rheumatology, Trauma &amp; orthopaedics, Urology</td>
</tr>
<tr>
<td>Queen Elizabeth King’s Lynn Hospital NHS Trust</td>
<td>Cardiology, Dermatology, General medicine, Gastroenterology, General surgery, Neurology, Ophthalmology, Oral-maxillo surgery, Paediatrics, Rheumatology, Trauma &amp; orthopaedics, Urology</td>
</tr>
<tr>
<td>Queen’s Medical Centre, Nottingham University Hospital NHS Trust</td>
<td>Cardiology, Dermatology, General medicine, Gastroenterology, General surgery, Neurology, Ophthalmology, Oral-maxillo surgery, Paediatrics, Rheumatology, Trauma &amp; orthopaedics, Urology</td>
</tr>
<tr>
<td>United Lincolnshire Hospitals NHS Trust</td>
<td>Cardiology, Dermatology, General medicine, Gastroenterology, General surgery, Neurology, Ophthalmology, Oral-maxillo surgery, Paediatrics, Rheumatology, Trauma &amp; orthopaedics, Urology</td>
</tr>
<tr>
<td>University Hospitals of Leicester NHS Trust</td>
<td>Cardiology, Dermatology, General medicine, Gastroenterology, General surgery, Neurology, Ophthalmology, Oral-maxillo surgery, Paediatrics, Rheumatology, Trauma &amp; orthopaedics, Urology</td>
</tr>
</tbody>
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### Hospital Trusts

Hospital Trusts are NHS organisations that manage hospitals. There may be more than one hospital in a single Trust. The NHS collects information at Trust level, so a lot of information is listed by Trust, not individual hospital.

The list shows which hospitals are in which Hospital Trust.

- **Capio Healthcare**
  - 1 Boston NHS Treatment Centre

- **Holbeach and East Elloe Hospital Charitable Trust**
  - 2 Holbeach Hospital

- **Hull and East Yorkshire Hospitals NHS Trust**
  - 3 Castle Hill Hospital
  - 4 Hull Royal Infirmary

- **Northern Lincolnshire and Goole Hospitals NHS Trust**
  - 5 Diana, Princess of Wales Hospital
  - 6 Scunthorpe General Hospital

- **Nottingham City Hospital NHS Trust**
  - 7 Nottingham City Hospital

- **Partnership Health Group, Barlborough NHS Treatment Centre**
  - 8 Barlborough NHS Treatment Centre

- **Peterborough and Stamford Hospitals NHS Foundation Trust**
  - 9 Edith Cavell Hospital
  - 10 Peterborough District Hospital
  - 11 Stamford and Rutland Hospital

- **Queen Elizabeth King’s Lynn Hospital NHS Trust**
  - 12 Queen Elizabeth Hospital

- **Queen’s Medical Centre, Nottingham University Hospital NHS Trust**
  - 13 Queen’s Medical Centre

- **Sheffield Teaching Hospitals NHS Foundation Trust**
  - 14 Glenfield Hospital
  - 15 Leicester General Hospital
  - 16 Leicester Royal Infirmary

This data was correct at the time of going to print and may be subject to amendments.
Find your hospital

The numbers on this map refer to the numbers on the hospital list on the previous page.
Your hospitals

HULL AND EAST YORKSHIRE HOSPITALS NHS TRUST

CASTLE HILL HOSPITAL

Castle Road, Cottingham, East Yorkshire HU16 5JQ
Tel: 01482 875875
www.hey.nhs.uk

AT A GLANCE
The 507-bed Castle Hill Hospital in Cottingham is five miles west of Hull. It offers plastics and heart and lung treatment among its specialties. It is undergoing a redevelopment with a new cancer hospital.

PUBLIC TRANSPORT
Nearest train station: Cottingham, 15 minutes walk.
Buses: Buscall 01482 222222.

PARKING
Limited. Charges apply.

HULL ROYAL INFIRMARY

Anlaby Road, Hull, East Yorkshire HU3 2JZ
Tel: 01482 328541
www.hey.nhs.uk

AT A GLANCE
The 780-bed Hull Royal Infirmary, near the Hull city centre, specialises in nervous system and kidney problems and critical care. It also has a specialist women and children’s hospital and an eye hospital.

PUBLIC TRANSPORT
Nearest train station: Hull, 15 minutes walk.
Buses: Buscall 01482 222222.

PARKING
Limited. Charges apply.

NORTHERN LINCOLNSHIRE AND GOOLE HOSPITALS NHS TRUST

DIANA, PRINCESS OF WALES HOSPITAL

Scartho Road, Grimsby, Lincolnshire DN33 2BA
Tel: 01472 874111
www.nlg.nhs.uk

AT A GLANCE
The Diana, Princess of Wales Hospital, two miles south of Grimsby town centre, provides a full range of services. It also has a breast-care unit and an intensive-therapy unit.

PUBLIC TRANSPORT
Nearest train station: Grimsby, one mile.
Buses: Traveline 0870 608 2 608.

PARKING
Charges apply.

SCUNTHORPE GENERAL HOSPITAL

Cliff Gardens, Scunthorpe, North Lincolnshire DN15 7BH
Tel: 01724 282282
www.nlg.nhs.uk

AT A GLANCE
Scunthorpe General Hospital, in the city centre, has 367 beds. It is a busy district hospital that covers all major specialties as well as a range of general medical services.

PUBLIC TRANSPORT
Nearest train station: Scunthorpe, 15 minutes walk.
Buses: Traveline 0870 608 2 608.

PARKING
Charges apply.
Your hospitals

**NOTTINGHAM CITY HOSPITAL NHS TRUST**

Hucknall Road, Nottingham, Nottinghamshire NG5 1PB
Tel: 0115 969 1169
www.ncht.org.uk

**AT A GLANCE**
This 1,110-bed hospital is a large acute teaching trust situated north of the city. It provides a wide range of inpatient, outpatient and day care services. Specialties include kidney transplantation and cancer care.

**PUBLIC TRANSPORT**
Nearest train station: Bulwell, 30 minutes walk.
Buses: Traveline 0870 608 2 608.

**PARKING**
Limited. Charges apply.

**PARTNERSHIP HEALTH GROUP**

**BARLBOROUGH NHS TREATMENT CENTRE**

2 Lindrick Way, Barlborough, Chesterfield, South Yorkshire S43 4XE
Tel: 0845 201 0850

**AT A GLANCE**
This orthopaedic treatment centre serves 28 primary care trusts across Trent and South Yorkshire. Operation dates are set within four weeks of referral and there is a comprehensive aftercare service. The centre has 40 beds.

**PUBLIC TRANSPORT**
Nearest train station: Witwell, two miles.
Buses: Traveline 0870 608 2 608.

**PARKING**
Free parking available.
Your hospitals

PETERBOROUGH AND STAMFORD HOSPITALS NHS FOUNDATION TRUST

EDITH CAVELL HOSPITAL
Bretton Gate, Peterborough, Cambridgeshire PE3 9GZ
Tel: 01733 874000
www.peterboroughandstamford.nhs.uk

AT A GLANCE
This is a 157-bed hospital providing outpatient, day-case and elective care across a variety of specialties.

PUBLIC TRANSPORT
Nearest train station: Peterborough, two miles.
Buses: Traveline 0870 608 2 608.

PARKING
Limited. Charges apply.

PETERBOROUGH DISTRICT HOSPITAL
Thorpe Road, Peterborough, Cambridgeshire PE3 6DA
Tel: 01733 874000
www.peterboroughhandstamford.nhs.uk

AT A GLANCE
Peterborough District Hospital is a 316-bed hospital, providing a full range of clinical services on an outpatient, day-care and inpatient basis.

PUBLIC TRANSPORT
Nearest train station: Peterborough, 15 minutes walk.
Buses: Traveline 0870 608 2 608.

PARKING
Charges apply.

PETERBOROUGH AND STAMFORD HOSPITALS NHS FOUNDATION TRUST

STAMFORD AND RUTLAND HOSPITAL
Ryhall Road, Stamford, Lincolnshire PE9 1UA
Tel: 01780 764151
www.peterboroughandstamford.nhs.uk

AT A GLANCE
The 24-bed Stamford and Rutland Hospital, near the Stamford town centre, provides outpatient, day-case and inpatient care. It also has a minor injuries unit.

PUBLIC TRANSPORT
Nearest train station: Stamford, 20 minutes walk.
Buses: Traveline 0870 608 2 608.

PARKING
Free parking available.

QUEEN ELIZABETH KING’S LYNN HOSPITAL NHS TRUST

QUEEN ELIZABETH HOSPITAL
Gayton Road, King’s Lynn, Norfolk PE30 4ET
Tel: 01553 613613
www.qehkl.nhs.uk

AT A GLANCE
The 580-bed Queen Elizabeth Hospital, on the outskirts of King’s Lynn, provides a full range of specialist, acute and obstetric services. The hospital also houses a busy day surgery and a nursing and midwifery school.

PUBLIC TRANSPORT
Nearest train station: King’s Lynn, two miles.
Buses: Traveline 0870 608 2 608.

PARKING
Charges apply.
### Your hospitals

#### QUEEN’S MEDICAL CENTRE, NOTTINGHAM UNIVERSITY HOSPITAL NHS TRUST

**Address:** Derby Road, Nottingham, Nottinghamshire NG7 2UH  
**Tel:** 0115 924 9924  
**Website:** www.qmc.nhs.uk

**AT A GLANCE**  
This 925-bed teaching hospital, near the centre of Nottingham, provides acute healthcare services including spinal and neurosurgery. It also provides maxillofacial surgery and various children’s services.

**PUBLIC TRANSPORT**  
Nearest train station: Nottingham, two miles.  
Buses: Traveline 0870 608 2 608.

**PARKING**  
Limited. Charges apply.

#### SHEFFIELD TEACHING HOSPITALS NHS FOUNDATION TRUST

**Northern General Hospital**

**Address:** Herries Road, Sheffield, South Yorkshire S5 7AU  
**Tel:** 0114 243 4343  
**Website:** www.sth.nhs.uk

**AT A GLANCE**  
This 1,200-bed teaching hospital, in the north of the city, provides a full range of services. It has specialist heart, kidney, general surgery and orthopaedic (bones and joints) units.

**PUBLIC TRANSPORT**  
Nearest train station: Sheffield Midland, three miles.  
Buses: South Yorkshire Travel Information 01709 515151.

**PARKING**  
Limited. Charges apply.

#### SHEFFIELD TEACHING HOSPITALS NHS FOUNDATION TRUST

**Royal Hallamshire Hospital**

**Address:** Glossop Road, Sheffield, South Yorkshire S10 2JF  
**Tel:** 0114 271 1900  
**Website:** www.sth.nhs.uk

**AT A GLANCE**  
This 750-bed teaching hospital, a mile and a half from the city centre, provides a variety of services including cataract surgery, neurology, rheumatology and general surgery. It is also home to the city’s women’s hospital.

**PUBLIC TRANSPORT**  
Nearest train station: Sheffield Midland, one mile.  
Nearest Sheffield Supertram: University, five minutes walk.  
Buses: South Yorkshire Travel Information 01709 515151.

**PARKING**  
Limited. Charges apply.

#### UNITED LINCOLNSHIRE HOSPITALS NHS TRUST

**County Hospital Louth**

**Address:** High Holme Road, Louth, Lincolnshire LN11 0EU  
**Tel:** 01507 600100  
**Website:** www.ulh.nhs.uk

**AT A GLANCE**  
This 100-bed hospital, near central Louth, offers a range of acute medical services and surgical specialties, including orthopaedics (bones and joints) and neurology (nervous system). Outpatient services include a diabetes clinic and 24-hour X-ray cover.

**PUBLIC TRANSPORT**  
Nearest train station: Cleethorpe, 13 miles.  
Buses: Traveline 0870 608 2 608.

**PARKING**  
Limited. Charges apply.
UNITED LINCOLNSHIRE HOSPITALS
NHS TRUST

101 Manthorpe Road, Grantham, Lincolnshire NG31 8DG
Tel: 01476 565232
www.ulh.nhs.uk

AT A GLANCE
This 240-bed acute hospital, north of Grantham town centre, provides a range of general services as well as consultant medical and surgical specialties. It has an ambulatory paediatric, midwifery-led maternity and new outpatients departments.

PUBLIC TRANSPORT
Nearest train station: Grantham, one mile.
Buses: Traveline 0870 608 2 608.

PARKING
Charges apply.

UNITED LINCOLNSHIRE HOSPITALS
NHS TRUST

101 Manthorpe Road, Grantham, Lincolnshire NG31 8DG
Tel: 01476 565232
www.ulh.nhs.uk

AT A GLANCE
Johnson Hospital, near Spalding town centre, offers outpatient services as well as a minor injuries unit, X-ray and physiotherapy (physical therapy) services.

PUBLIC TRANSPORT
Nearest train station: Spalding, 10 minutes walk.
Buses: Traveline 0870 608 2 608.

PARKING
Charges apply.
**Lincoln County Hospital**

**Greetwell Road, Lincoln, Lincolnshire LN2 5QY**
Tel: 01522 512512
www.ulh.nhs.uk

**AT A GLANCE**

Lincoln County Hospital is just east of Lincoln city centre. It provides all major specialties and has recently opened a new cancer care unit. It has 673 beds.

**PUBLIC TRANSPORT**

Nearest train station: Lincoln, one mile.
Buses: Traveline 0870 608 2 608.

**PARKING**

Charges apply.

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**Pilgrim Hospital**

**Sibsey Road, Boston, Lincolnshire PE21 9QS**
Tel: 01205 364801
www.ulh.nhs.uk

**AT A GLANCE**

The 524-bed Pilgrim Hospital is situated north of Boston. It covers most major specialties for inpatients, outpatients and day cases. Parts of the hospital have recently been refurbished as part of a £12 million redevelopment.

**PUBLIC TRANSPORT**

Nearest train station: Boston, 30 minutes walk.
Buses: Traveline 0870 608 2 608.

**PARKING**

Charges apply.

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**Skegness and District Hospital**

**Dorothy Avenue, Skegness, Lincolnshire PE25 2BS**
Tel: 01754 762401
www.ulh.nhs.uk

**AT A GLANCE**

This 39-bed hospital in Skegness has been extensively redeveloped over the past 20 years. Recent additions include a new day hospital, outpatients department and extensions to the wards providing 40 consultant medical and GP beds.

**PUBLIC TRANSPORT**

Nearest train station: Skegness, 10 minutes walk.
Buses: Traveline 0870 608 2 608.

**PARKING**

Charges apply.

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**Glenfield Hospital**

**Groby Road, Leicester, Leicestershire LE3 9QP**
Tel: 0116 287 1471
www.uhl-tr.nhs.uk

**AT A GLANCE**

The 417-bed Glenfield Hospital, on the outskirts of Leicester, offers a range of specialist services. It is a national centre for cardiac (heart), lung and respiratory (breathing) medicine and has a specialist breast-care unit.

**PUBLIC TRANSPORT**

Nearest train station: Leicester, five miles.
Buses: Traveline 0870 608 2 608.

**PARKING**

Phone for details.
Your hospitals

**AT A GLANCE**
The 627-bed Leicester General Hospital, three miles east of Leicester city centre, offers a range of specialist services, including stroke care. It is a national centre for renal (kidney) and urology (urinary tract) services.

**PUBLIC TRANSPORT**
Nearest train station: Leicester, three miles.
Buses: Traveline 0870 608 2 608.

**PARKING**
Phone for details.

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**AT A GLANCE**
The 880-bed Leicester Royal Infirmary, close to Leicester city centre, offers a range of specialist services. It has cancer and children’s facilities, as well as vascular (blood vessels), and emergency medical and surgical care.

**PUBLIC TRANSPORT**
Nearest train station: Leicester, one mile.
Buses: Traveline 0870 608 2 608.

**PARKING**
Charges apply.
What do the ratings mean?

The overall ratings
The Healthcare Commission is the independent regulator of healthcare, and is responsible for assessing and reporting on the performance of healthcare organisations on an annual basis. For NHS Trusts, this involves issuing an annual performance rating. This overall rating is made up of a number of performance indicators. The indicators show how Trusts are doing in relation to some of the main targets set by the Government for the NHS, as well as other broader measures of performance, such as information from surveys of staff and patients. The indicators chosen for publication in this leaflet are those that the Healthcare Commission and Department of Health believe matter most to patients.

The 2005 NHS performance ratings were published in July 2005 and cover the year ending 31 March 2005. They place NHS Trusts in England into one of four categories:
- Trusts with the highest levels of performance are awarded a rating of three stars.
- Trusts with mostly high levels of performance, but not consistent across all areas, are awarded a rating of two stars.
- Where there is some cause for concern regarding particular areas, Trusts are awarded a rating of one star.
- Trusts that have shown the poorest levels of performance receive a rating of zero stars.

If a Trust has a low rating because of poor performance on a number of key targets and indicators, this does not mean that a hospital is unsafe, that it does not contain some very good clinical services or that the staff are not working hard in often difficult circumstances. It does mean that performance must be improved in a number of key areas.

A new approach to assess and report on the performance of healthcare organisations has been developed for 2006, which looks at a much broader range of issues. In autumn 2006, the Healthcare Commission will publish the assessment of the performance of healthcare organisations for England for the year ending March 2006.

Healthcare Commission statistics

Inpatient waiting times
This column shows how well your hospitals have done at getting patients into hospital for treatment as quickly as possible. The target they were measured against was six months from the time when the hospital doctor decided that treatment was necessary. www.nhs.uk has the latest waiting times information.

Cancelled operations
This column shows how often your hospitals cancelled booked operations for non-medical reasons (e.g. equipment being out of action, no bed being available or staff being away).

Outpatient waiting times
This column shows how often your hospitals have done at getting patients into hospital for a clinic appointment following GP referral. The target they were measured against was 13 weeks from GP referral. www.nhs.uk has the latest waiting times information.

Management of risk
All hospitals need to make sure they are reducing the possibility of things going wrong and, if something does go wrong, making sure it won’t happen again. The Department of Health issues standards to help hospitals achieve this, and this column shows how well your services have done on achieving these.

Though regulated by the Healthcare Commission, published performance ratings for Independent Sector Treatment Centres and private hospitals are not currently available.

For more information, please see individual hospitals’ websites, www.dh.gov.uk or www.healthcarecommission.org.uk.
What's a specialty?
There are several different specialties, each with its own team of doctors. For example, some doctors will specialise in treating orthopaedics (bones and joints), while others will specialise in ophthalmology (eyes).

What's an outpatient appointment?
An outpatient appointment is when you visit the hospital to see a doctor who will examine you so that she or he can diagnose what the problem is and think about what the best treatment will be.

What's a day case?
Simple treatments are often done as day cases. This means you will not normally stay overnight.

What's inpatient treatment?
Inpatient treatment is when you go into hospital to have your treatment and stay overnight.

What's elective treatment?
Most treatment is routine or ‘elective’. This simply means your treatment is planned in advance rather than you needing emergency treatment. Routine treatment usually takes place during normal working hours, although occasionally some hospitals work at weekends.

What's a GP with a Special Interest?
Sometimes, rather than going to a hospital or clinic, you may be able to choose to be treated by a GP with a Special Interest. These are GPs who have extensive training and experience in their specialty as well as their GP qualifications.