Patient Participation Group Survey

February / March 2012

The foremost aim of the recently formed Patient group for of Broom Valley Medical Centre is to represent the views of all patients and work with the practice to improve services and develop ideas. We would like to ask our fellow patients to take a few minutes to complete this questionnaire so we are able to get your views and to help in our direction and areas of focus, there are no correct answers just your views.

1. Are you aware the practice has a patient group?
   Yes ☐ No ☐

2. Do you know as a group our information is displayed on our own Notice Board?
   Yes ☐ No ☐

3. Do you know the practice has a web site?
   Yes ☐ No ☐
   “Visit NHS Choices and search for Broom Valley Medical Centre”

4. Missed appointments mean it takes longer for us all to be seen and waste money. Have you every missed an appointment? If so please state why
   Never miss appointments ☐ Just Forgot ☐
   Something came up ☐ No longer needed it ☐
   Went to walk-in-centre ☐ Went to A&E ☐

5. Would you like a text to remind you of an appointment?
   Yes ☐ No ☐

6. Do you feel your view matters?
   Yes ☐ No ☐

We would be grateful of your ideas and comments overleaf, please turn this page and make your comments.

Thank you for completing our first Questionnaire

Your Comments

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Please ask the reception staff to point out our Notice board and should you wish to be involved in the group please give them your details, speak to the Practice manager or see the web site.