MINUTES FOR PATIENT PANEL MEETING

HELD AT STATION AVENUE SURGERY

On 6th March 2015 at 2.00 pm

1. Welcome

2. Matters Arising:
   i. Premises – The local area team have responded with an email which was shared with the Patient Group, and have agreed to attend a meeting to discuss the future of the premises at Station Avenue. Suggested date of 23rd April at 6.00 pm has been agreed since the meeting.
   ii. Hearing Loop – KB will arrange purchase of PL1/K1 portable induction loop kit which is recommended for surgeries.

3. current topics
   i. Computer issues :
      a. New server – this has been installed with no issues over loss of data.
      b. EPS in May 2015 – this means that we shall be able to electronically send prescriptions directly to pharmacies on behalf of patients. It will be an advantage that patients can request electronically and then script be sent directly to patients meaning that patient need not visit surgery at all to obtain normal repeat prescriptions unless a medication review is required.
      c. Patient access – We are actively marketing our electronic access system which gives patients access to make appointments, to request scripts, and to see some of their medical notes.
   ii. 16 and 17 year old birthday card programme – With the blessing of the patient panel we have agreed to recommence this program whereby all patients on reaching their 16th birthday will be sent a card offering an appointment to discuss sexual health, immunisation, diet, smoking, etc. If they do not respond at 16, they will be sent a further card offering an appointment at 17.
iii. Easter Raffle – Panel discussed where the money raised from the fundraising this year should be sent. It was agreed that we would support the purchase of Raspberry Pi computers for a Township School near Addo in South Africa. The secondary school has 800 plus pupils but only has six computers with internet access for the whole school. The aim is to provide 10 of the mini raspberry pi computers which can easily be locked away every night to prevent them going missing. The fundraising for this year will go to this good cause.

iv. DNA Levels – these are still rising, we will amend our telephone message and be vigilant on this subject.

4. Any other business
This meeting was recorded for use in a “gogglebox” critique by students to see why young people are unlikely to join patient panels. We look forward to feedback from the critique.

5. Date of Next Meeting - Friday 10th April 2015 2pm at Station Avenue.