OUR ON LINE SERVICES

Greater Access via our on line service.

We are pleased to inform our patients that you can now

ACCESS YOUR PATIENT SUMMARY

In your medical records.

Using your secure login that you use with our system online software you will be able to see your patient summary.
To access this additional feature we would like patients to complete an additional confidential form and we will open the access rights.

Please ask at reception for the form.

Our system online service has been developed, tested and accredited by a Government body called NHS Connecting for Health. All personal information used is secure and protected. Confidentiality is maintained at all times.

BOOK APPOINTMENTS ON LINE  
and MANAGE YOUR MEDICATION ON LINE

We already have over 1,700 patients registered to use our on line appointment and prescription services.

Manage your appointments online

Booking your next appointment over the internet is easy. You can do it anytime without waiting for surgery phone lines to open. So, whether it’s in the middle of the night, your lunch break at work, or even if you’re away on holiday in the UK, you can log in and secure yourself an appointment within seconds.

Forgotten the time of your next appointment? Login to SystmOnline and see it!

Your appointment no longer needed? Login to SystmOnline and cancel it.
Manage your medication online

If you find it hard to get to the practice to order your next repeat prescription, SystmOnline could make your life easier.

Simply login to SystmOnline and view a list of the medication you have been prescribed. Select the prescription you need and click the ‘Request Medication’ button. All you have to do then is collect your prescription as normal two working days later.

Not everyone can access their GP surgery during normal opening hours.

SystmOnline helps by letting you manage your appointments and repeat medication over the internet.

Come into the Practice and speak to our practice staff to get your user name and password. Sorry we cannot do this over the telephone. It would help us if you could come into the Practice after 11:00am when our early morning busy period is over.

To protect your security we ask you to bring some form of photographic identification before we are able to provide you with your login details.

Young people over the age of 13 years will need to attend in person with photographic identification.

Then you can start using our on line service.
The Influenza Immunisation Programme.

**Your Flu jab.**

At the end of October we have already given nearly 1,800 flu jabs. At our first clinic at Park Farm on the 4th October we immunised 1,069 patients. Thank you to all our patients that came on that day and a big thank you to all colleagues that were part of our flu team on that Saturday and at subsequent clinics.

If you are over 65 years of age or are in an ‘at risk’ group you are eligible for a flu jab.

**YOU ARE AT RISK IF YOU HAVE…….**

Angina, stroke, heart failure
Chronic liver disease
Chronic renal failure
Diabetes (Type 1, Type 2 requiring oral hypoglycaemic drugs)
Chronic obstructive airways disease
Asthma that requires continuous use of inhaled or systemic steroids.

Or if you ….

Take oral steroids. Have had a splenectomy, or are immunosuppressed., pregnant or are a registered carer.