Dr Catherine Corden has joined the Practice.

The GP Partners are delighted to inform patients that Dr Corden has joined the Practice. Patients may remember Dr Corden from the time when she was training to be a GP and worked in the Practice. We all welcome her on board.

READ ALL ABOUT IT..............

SPECIAL ATTACHMENT TO THIS EDITION OF THE PRACTICE NEWS

With this edition of the Practice News one of our GPs has written an article ‘ a day in the life of a GP’
BOOK APPOINTMENTS ON LINE
and MANAGE YOUR MEDICATION ON LINE

We already have over 1,630 patients registered to use our on line appointment and prescription services.

Manage your appointments online
Booking your next appointment over the internet is easy. You can do it anytime without waiting for surgery phone lines to open. So, whether it’s in the middle of the night, your lunch break at work, or even if you’re away on holiday, you can login and secure yourself an appointment within seconds.

Forgotten the time of your next appointment? Login to SystmOnline and see it!

Your appointment no longer needed?
Login to SystmOnline and cancel it.

Manage your medication online
If you find it hard to get to the practice to order your next repeat prescription, SystmOnline could make your life easier.

Simply login to SystmOnline and view a list of the medication you have been prescribed. Select the prescription you need
and click the ‘Request Medication’ button. All you have to do then is collect your prescription as normal two working days later.

Not everyone can access their GP surgery during normal opening hours.

SystmOnline helps by letting you manage your appointments and repeat medication over the internet.

Come into the Practice and speak to our practice staff to get your user name and password. Sorry we cannot do this over the telephone. It would help us if you could come into the Practice after 11:00am when our early morning busy period is over.

To protect your security we ask you to bring some form of photographic identification before we are able to provide you with your login details.

Young people over the age of 13 years will need to attend in person with photographic identification.

Then you can start using our on line service.

**Batteries for Hearing Aids.**
We regret that we are no longer able to take your old hearing aid batteries as we are now expected to pay for their collection and disposal. We are sorry that this has happened.
URGENT APPOINTMENTS

We would like to remind our patients that urgent appointments are for medical emergencies. It would be very helpful if patients would not ask for an urgent appointment for a non medical emergency.

Extending our patient group by inviting patients to join our ‘virtual patient group’. As it can be difficult for patients to attend the group meetings, the introduction of a virtual group will give us all the opportunity to exchange thoughts and ideas via email. If you would like to be part of our virtual group please ask reception for our simple form to complete.

Lost Property

We often have patients personal objects left in the surgeries. We have a collection of umbrellas, gloves and toys stored in our lost property box waiting to be reunited with their owners. We recently had a soft purse left at Park Farm with some cash in it. If you think you may have left it please contact our admin office on 01332 541181.

Your prescriptions

May we ask our patients that if you need to have your prescriptions earlier than scheduled, such as going on holiday, that you let us know by writing this on the request form. Thank you.