MINUTES FOR PATIENT PANEL MEETING
HELD AT STATION AVENUE BRANCH SURGERY
ON FRIDAY 29th November 2013

1. Welcome

2. Apologies : Lynne, Gerald Griffiths, Pat Ellis

3. Matters arising:
   i. Flu clinics – going very well. Done about 1,600 so far this year.
   ii. Any ideas about winter pressures from the patient panel. – had discussion about appropriate use of services.

4. current topics
   i. Complaint about flu clinic for discussion – discussed by patient panel. Agreed if Reception can see there is a delay they should notify patients, even though they may not be able to elaborate on what the delay is.
   ii. Dorothy Crowder Johnson attended the patient summit. Minutes are available for this on the CCG website. The next patient summit is on 26.2.14
   iii. Suggested by CCG that PPGs should have formal terms of reference. This group felt this was not yet necessary.

5. Any other business
   i. Discussion about the RNIB Report – Saving money losing sight. The question was asked whether treatment locally is being delayed because of cost cuts, potentially leading to loss of sight. KB to ask the CCG for clarification.

6. Date of Next Meeting - Christmas Lunch Meeting at Westminster Road on Friday 20th November at 1pm.