Evergreen Pharmacy

Here are the results of our recent Community Pharmacy Patient Survey...

96% of all patient ratings about this pharmacy were Very Good or Excellent

These survey results will allow our pharmacy to improve our service to you and the community

This Survey was completed by 134 patients in March 2019
Patient comments: How do you think this pharmacy could be improved?

25-34 Female Staff very good very helpful.
25-34 Not specified Very good friendly staff, always helpful.
35-44 Female This pharmacy should be a benchmark for all pharmacies. Excellent, helpful, polite staff.
35-44 Female Always willing to help even if they do not have the items they will try to get them.
35-44 Female This is a very good pharmacy, they always make time for you and advise you with health and wellbeing.
35-44 Female It would be so much easier if you could have the pharmacy order your medications like before. You have to go to the doctors to put a repeat in and sometimes it's not possible to get there.
35-44 Male Never knew pharmacies dealt in physical exercise.
35-44 Male Does what it says on the tin (with a smile).
45-54 Female Can't thank the staff enough. Extremely helpful, friendly and caring. Excellent chemist. Thank you.
45-54 Female An excellent pharmacy, very polite and friendly staff. Go out of their way to provide the best possible service.
45-54 Female What a great friendly service also very efficient. My number one chemist.
55-64 Female Wonderful efficient and approachable staff and excellent service.
55-64 Female I think they shouldn't have stopped chemist ordering your prescription would help lots of people who are disabled, if they could do it again.
55-64 Female I always find staff very, very helpful at all times. Very caring kind staff always willing to help at all times.
55-64 Not specified The staff are very friendly and helpful.
55-64 Not specified None at all.
55-64 Not specified I was treated with care!
Over 65 Female Always excellent. Thank you.
Over 65 Female I appreciate having my prescription delivered to me as I have problems getting there so I consider your service very helpful for me. Thank you.
Over 65 Female Re: Q7 - Not applicable and have noticed there is the opportunity if needed. Most definitely the staff are alert and friendly; most importantly they remember patient details and act intelligently. Give detailed relevant advice on any medication. Go the extra mile to sort out queries in a patient situation and liaise between a hospital and GP surgery; very impressive.
Over 65 Female The staff are very helpful and friendly I don't think there is anything that needs to be changed.
Over 65 Female None at all - very good always.

Over 65 Female Extremely helpful and caring about our welfare. Knows their patients by name. What an achievement in this day and age. Not a number.

Over 65 Female Very pleasant staff and good service.

Over 65 Male It is the best pharmacy in my area by a mile.

Over 65 Male Always found the staff pleasant, helpful and attention to detail excellent.

Over 65 Not specified First class, would not go anywhere else.

Not specified Female Very friendly staff. Very efficient.