‘Looking after our patients’

11,100 patients now registered with the Practice.

Our Practice population numbers continue to increase at both Park Farm Medical Centre and the Vernon Street Surgery. To meet the local health needs we have a wide array of health care services available for our patients,
Management of chronic diseases. We regularly provide health checks for our patients with diabetes; heart and circulatory conditions; and respiratory problems. Do you have your regular check with our clinicians?

Immunising our children. Our Practice Nurses do an amazing job protecting our children’s health by immunising against childhood diseases.

Cytology Screening. Our smear test programme has ensured that we have tested over 90% of our eligible patients. Is your test up to date?

Health Checks. We are checking the health of patients over the age of 40 who do not currently have a diagnosis of a cardiovascular disease or diabetes.

Contraception. Our GPs and Nurses offer advise to our patients on all types of contraception.

Flu vaccinations. Every year we have our flu vaccination programme. If you are in one of the at risk groups have you had your flu vaccination this year?

Travel information and travel vaccinations. We offer health information and immunisation for patients travelling overseas. Some of the travel imms are available on the NHS but there are some that are only available on a private basis and a payment is required.

Our website. You can book an appointment on line, request a repeat prescription on line and you can request an electronic version of our Practice Newsletter, just visit our website for full details.
SPECIAL NOTE

Have you visited our website?

There are regular health updates on the notice board, travel information, information about long term conditions and much more.

There is also information about how to book appointments online and to request your repeat medication online or via email. **Would you like to see the site in another language?** Just click on the flags and select your language.

Have a look and let us know what you think, we value your opinions. [http://www.parkfarm-medical.net](http://www.parkfarm-medical.net)

CAN YOU HELP US?

From time to time we do have problems when patients make appointments and then don’t attend. To help us to help our patients we would appreciate a quick telephone call to let us know that you can’t make your appointment time.

We would be grateful to those patients that call for a same day appointment and subsequently don’t come to surgery to please consider our other patients who may well have benefited from that wasted appointment.

We are also finding that some repeat prescriptions are requested but then are left uncollected. Please let us know if you no longer need the prescription. Thank
you for helping us.

ARE YOU THINKING ABOUT FINDING SOME WINTER SUN?
Don’t forget to include your travel health requirements as part of your planning. We provide a comprehensive service to advise you how to look after yourself and your family while on holiday. This includes what immunisations are recommended for your chosen holiday destination. Simply complete one of our Holiday Health Planner forms, 6 to 8 weeks before departure and we will produce a report for you. Please remember that some immunisations do need a period of time before they provide adequate protection and that not all immunisations are available free on the NHS. We will advise you where there is a fee payable.

Another big THANK YOU to our patients
We would like to thank all our patients for their comments made on our catch-a-comment cards and for completing the patient survey questionnaire. In conjunction with our Patient Group we have launched the comment card and patient survey, both of which are providing us with valuable feedback from our patients.