

NHS Staff Survey

Staff survey scores displayed on NHS Choices are:

- Satisfaction with quality of work and patient care they are able to deliver
- Received job-relevant training, learning or development in the last 12 months
- Agreed, if a friend or relative needed treatment, they would be happy with the standard of care provided by the trust
- Recommend their trust as a place to work

Things to note

The results are taken from the 2009 national NHS staff survey. The higher the score the better the rating reported by staff.

The scores that we have used relate to all staff across the trust and are not specific to individual hospitals within the trust.

Interpretation of Results

The results shown here have been adjusted slightly to balance out differences between trusts in the number of employees in each occupation group.

The data is not available for the independent sector.

Things to consider about data source

The data sources for this indicator were postal questionnaire surveys of NHS staff.

This is the 7th annual national survey of NHS staff, in which almost 290,000 NHS staff were asked for their views on working in the NHS. The survey was carried out in October 2009 and the results were published in March 2010.

Data source

Care Quality Commission

Time period

2009

Further information

For further information about the National Inpatient Surveys covering NHS Trusts visit the [Care Quality Commission](#).